

Privacy Policy

Last Updated: April 23, 2026.

KP Premium Auto Detailing values your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your information when you interact with our website, services, phone calls, text messages, and AI-powered receptionist or automated systems.

By using our services or communicating with us, you agree to the practices described in this Privacy Policy.

Information We Collect

We may collect the following categories of information:

Personal Information

Name

Phone number

Email address

Service Information

Vehicle details

Requested or completed services

Appointment details

Communication Data

Call recordings and voicemails

SMS/text message content

AI receptionist interactions

Communication and appointment history

Website Usage Information

IP address

Browser type

Pages visited

Cookies or similar tracking technologies

How We Collect Information

We collect information when you:

Contact us via phone, text message, email, or website form

Book or request detailing services

Interact with our AI receptionist or automated messaging systems

Visit or browse our website

How We Use Your Information

We use your information to:

- Provide, manage, and improve our services
- Schedule appointments and send confirmations or reminders
- Respond to inquiries and customer requests
- Communicate via phone calls, SMS, email, or AI-assisted systems
- Improve customer experience and operational efficiency
- Comply with legal, regulatory, and carrier requirements

AI Receptionist & Automated Communications

We use AI-powered and automated systems to assist with customer communications, scheduling, and inquiries. These systems may process call recordings, text messages, and interaction data to provide accurate responses and improve service quality.

AI systems are used only for business operations and are not used to sell or independently market your personal information.

Text Messaging & Call Consent (TCPA Compliance)

By contacting us or providing your phone number, you consent to receive calls and text messages, including automated or AI-assisted communications, related to our services.

Message frequency may vary

Standard message and data rates may apply

Consent is not a condition of purchase

You may opt out at any time by replying STOP to any text message or by contacting us directly.

Information Sharing

We do not sell, rent, or trade your personal information.

We may share information only with:

Service Providers (e.g., scheduling software, CRM systems, AI receptionist platforms, messaging or telephony providers)

Legal or Regulatory Authorities when required by law, court order, or government request

All service providers are permitted to use your information only to perform services on our behalf.

Data Security

We implement reasonable administrative, technical, and organizational safeguards to protect your information from unauthorized access, misuse, alteration, or disclosure. However, no system can be guaranteed to be 100% secure.

Data Retention

We retain personal information only for as long as necessary to:

- Provide services
- Maintain business records
- Comply with legal or regulatory obligations
- Resolve disputes or enforce agreements

Your Rights & Choices

You may request to:

- Access the personal information we have about you
- Correct inaccurate information
- Request deletion of your information (subject to legal requirements)
- Opt out of marketing or automated communications

To make a request, please contact us using the information below.

Cookies & Tracking Technologies

Our website may use cookies or similar technologies to improve functionality, analyze traffic, and enhance user experience. You can control cookies through your browser settings.

Children's Privacy

Our services are not directed to individuals under the age of 16, and we do not knowingly collect personal information from children.

Third-Party Services

Our website and communications may rely on third-party platforms (such as scheduling, payment, hosting, messaging, or AI providers). Their data practices are governed by their own privacy policies, and we are not responsible for their content or practices.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised "Last Updated" date.

Contact Us

If you have questions about this Privacy Policy or our data practices, contact us at:

KP Premium Auto Detailing

Email: kppremiumdetails@gmail.com

Phone: 810-614-4367

Website: kppremium.com